



**Mount Wachusett  
Community College**

LIFELONG LEARNING &  
WORKFORCE DEVELOPMENT

# WORKFORCE TRAINING

## **IT Help Desk**

Begin your entry-level IT career. This course prepares students for the CompTIA Tech+ Exam, focusing on IT support skills like troubleshooting, problem-solving, customer service, system setup, and issue resolution. In-person lab time provides students with hands-on experience.

## **Paraprofessional**

Jump-start your career in a high-demand educational field. This course prepares students for the ParaPro Certification Exam. Students will gain valuable certifications in CPR, first aid, and AED. This training provides job shadowing at a potential future employer.



## **More programs coming soon!**

Scan to sign up for an info session today or visit [bit.ly/MWCC\\_WAE](https://bit.ly/MWCC_WAE)

*If you have a disability and may require accommodations to participate, contact 978-630-9124 to discuss your specific needs.  
In some cases, a two week notice may be necessary.*



**Workforce Access & Education**

978-630-9549

[wae@mwcc.mass.edu](mailto:wae@mwcc.mass.edu)